



tuOtempo MEMO

the new multi-channel service that keeps your Patients informed




Health Clinics can now communicate easily and automatically with their patients via **SMS, email or Voice Mail.**

From the research laboratories of tuOtempo, Italian market leader in appointment communication and booking services, comes tuOtempo MEMO, a service that helps Health Clinics:

- Remind patients of their appointments or periodic check-ups
- Notify patients of unforeseen cancellations and delays
- Inform patients of pre-testing procedures and preparation



and you choose the easiest and most efficient communication channel (**SMS, EMAIL, VOICE MAIL**).

Services for Patients	Services for Doctors	Services for Operators
Automatically sends:	Keeps Doctors updated with:	Facilitates appointment management with:
<p>REMINDERS</p> <ul style="list-style-type: none"> • Appointment reminder • Check-up reminder  <p>NOTICES</p> <ul style="list-style-type: none"> • Delay notice • Doctor cancellation notice • Holiday closure notice and emergency phone numbers <p>COURTESY MESSAGES</p> <ul style="list-style-type: none"> • Test preparation instructions 	<p>REMINDERS</p> <ul style="list-style-type: none"> • Appointment reminder • On-site or off-site visit reminder  <p>NOTICES</p> <ul style="list-style-type: none"> • Client cancellation notice <p>WEB AGENDA</p> <ul style="list-style-type: none"> • See appointments online on a computer or cell phone • Next day's agenda by SMS 	<p>NOTICES</p> <ul style="list-style-type: none"> • Client cancellation notice  <p>WEB AGENDA</p> <ul style="list-style-type: none"> • View communication status table (received, confirmed, cancellations, replies, etc) • Read patients' replies to your messages



Activating tuOtempO Memo

Using tuOtempO Web requires no installation and you will not have to buy any hardware or software.



To activate the service all you have to do is connect tuOtempO to your electronic agenda. If you prefer, it is also possible to enter appointments directly into our agenda.

“ Ricordare 100 appuntamenti costa in media 15€. Se ne recuperate anche solo uno, quanto risparmiate? ”

Price List

tuOtempO does not have fixed costs. No hardware or software is required. Support is free and there are no maintenance costs.

To use tuOtempO MEMO all you have to do is buy Credits that are then deducted every time a message is successfully sent. The number of Credits you are charged depends on the kind of message sent.

SMS = 1 Credit | Voice mail = 2 Credits | Email = 0.2 Credits

Prepaid credits come in packages of varying size. The bigger the package, the less the cost of each message.

Number of Credits	500	1000	3000	5000	10000	20000	50000
Cost per Credit	0,29€	0,25€	0,19€	0,14€	0,11€	0,1€	0,09€
Package Cost	145€	250€	570€	700€	1100€	2000€	4500€