

**FIDELITY VIRTUAL CUSTOMER APPLICATION FORM**

Please indicate below which service you wish to apply for.

SMS Alert       Email Alert       Internet Banking       SMS Banking

**CUSTOMER INFORMATION (PLEASE USE BLOCK/CAPITAL LETTERS ONLY)**

Full Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ (DD/ MM /YYYY)

Postal Address: \_\_\_\_\_

Email Address: \_\_\_\_\_ (Only one is required)

Mobile Phone Number: \_\_\_\_\_ (Only one is required)

**ACCOUNT INFORMATION**

Account Number 1: \_\_\_\_\_ Branch: \_\_\_\_\_

Account Number 2: \_\_\_\_\_ Branch: \_\_\_\_\_

Account Number 3: \_\_\_\_\_ Branch: \_\_\_\_\_

Account Number 4: \_\_\_\_\_ Branch: \_\_\_\_\_

Security question: \_\_\_\_\_

Answer to security question: \_\_\_\_\_

**DECLARATION**

I have read and agreed to the Fidelity Virtual Terms and Conditions. I agree to be bound by all conditions and to pay all fees and charges imposed by the Bank in connection with the provision of such services.

Authorized Signatory (1<sup>st</sup>):

Date:    (DD/ MM /YYYY)

Authorized Signatory (2<sup>nd</sup>):

Date:    (DD/ MM /YYYY)

**BANK USE ONLY**

CSO Name:

Date:

CSO Signature:

Branch:

### **Fidelity Virtual Terms and Conditions**

These terms form the contract between the user of the Fidelity Virtual service and Fidelity Bank (the Bank). By applying for Fidelity Virtual and accessing the service the user acknowledges and accepts these terms. You agree to indemnify, defend and hold Fidelity Bank harmless from and against all claims, costs, liability, losses and expenses incurred by it in connection with any use or alleged use of this service under your password by any person with or without your consent or authorization.

The Bank reserves the right to modify, suspend or discontinue temporarily or permanently, this service or any part of it, with or without notice, at any time. The user shall not use or permit the use of Fidelity Virtual or any related service for any illegal or improper purposes.

The Bank shall in no circumstances be held liable to the user if Fidelity Virtual access is not available in the desired manner for reasons including but not limited to natural calamity, floods, fire and other natural disasters, legal restraints, faults in the telecommunication network or Internet or network failure, software or hardware error or any other reason beyond the control of the Bank.

The user indemnified and holds the Bank harmless against any loss suffered by the bank, its customers or a third party or any claim or action brought by a third party which is in any way the result of the improper use of Fidelity Virtual by the user.

The user may request for the termination of the Fidelity Virtual facility any time by giving written notice to the Bank. The closure of all accounts of the user will automatically terminate the Fidelity Virtual Service. The Bank may suspend or terminate the Fidelity Virtual service without prior notice if the user has breached these terms and conditions or the Bank learns of the death, bankruptcy or lack of legal capacity of the user.