

# Ardyss System

Return Address: 2722 Youpon Glen Way . Fresno. TX 77545. Tel: 281-716-5128

## Return Merchandise Authorization Request

Name of Website Your Purchased From: \_\_\_\_\_

Complete Name: \_\_\_\_\_

Main Address: \_\_\_\_\_

Day Phone #: \_\_\_\_\_

Evening Phone #: \_\_\_\_\_

Fax #: \_\_\_\_\_

Email Address: \_\_\_\_\_

Order Reference #: \_\_\_\_\_

Invoice #: \_\_\_\_\_

Invoice Date: \_\_\_\_\_

How Did You Make Your Purchase:

Amazon    Visa    MC    Amex    Disc    Money Order    Other

If you would like to make restocking payment via a different credit card, please provide information

Your Card #: \_\_\_\_\_

Exp. Date: \_\_\_\_\_

Exact Name on Credit Card: \_\_\_\_\_

Credit Card Billing Address: \_\_\_\_\_

Do you have all the original packaging material including tags, brochures, and manufacturer's box, UNDAMAGED, IN NEW AND RESALEABLE CONDITION?    Yes    No

Note: Do not ship any merchandise back in it's original box. Protect the original manufacturer's packaging by placing it in the box it was originally shipped it or in comparable packaging. Do not write or cut on the original manufacturer's box or package. Doing so may void the warranty and re-saleable condition of the merchandise.

Qty	Item#	Item Description	Refund/ Exchange	Reason (Please Explain)
			<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
			<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
			<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
			<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
			<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
			<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
			<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
			<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	
			<input type="checkbox"/> Refund <input type="checkbox"/> Exchange	

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**More Details/ Comments List Here:**

In order for an item to be exchanged, it must be in new and re-saleable condition (perfect condition). Please indicate the condition of your item below: Note: Check off (yes) or (no)

The item has perfume smell:  Yes  No

The item is damaged:  Yes  No

The item has deodrant stain:  Yes  No

The item is dirty (body soil inside the garment from trying it on):  Yes  No

The item has all the original packaging material:  Yes  No

The original package is in perfect condition:  Yes  No

I will be shipping the item back in it's original shipping box protecting the retail packaging and merchandise:  Yes  No

I will use another box to ship the item in, protecting the original retail packaging and merchandise:  Yes  No

I will ship the item via:  UPS  US Postal  Fed Ex  Other\_\_\_\_\_

The merchandise will be insured during shipment:  Yes  No

Note: We recommend to shipped back USPS Priority. We are not responsible for lost or damaged merchandise. Please insure all merchandise for your protection.

The item is in 100% new and resaleable condition:  Yes  No

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## Terms and Conditions of Sale, Exchange & Returns

1. Delivery dates are approximate subject to normal variations customary in the industry and unforeseen delays. Seller shall not be liable to Customer for any delay which is directly or indirectly the result of any cause beyond Seller's reasonable control, including without limitation, fire, flood, accident, civil unrest, acts of God, war, governmental interference, labor difficulties, disruption in materials or supplies, actions or omissions of suppliers or vendors, or transportation delays.

2. **AMAZON CUSTOMER ORDERS.** Due the reduce Amazon pricing of our garments, a restocking fee of \$12.00 is required in order to exchange ANY garments. This restocking can be paid in the form of money order or you can email us at ardyssystem@yahoo.com to request a link to pay fee by credit card. There are NO refunds or store credits. However, under some circumstances we may provide a store discount if a satisfaction feedback is provided or we will price match Amazon listing. There are no exchanges or refunds on Ardyss Nutrition products due to safety precaution measures. Garments must be returned with Original packaging with the receipt within 30 days of date. There should be no body oils or stains on the garment. The garment MUST be in perfect condition.

3. All products has a no refund policy. All products are sold with manufacturer's limited warranty.

**ARDYSS GARMENTS.** If you need an exchange, please ensure your have the original packaging, and the garment is in perfect condition (i.e. no deodorant stains, or perfume smells) and notify us & ship back the product within 30 days of your purchase date. Ardyss will not accept returns of body shapers worn or washed.

**JULIE FRANCE GARMENTS.** Returns are accepted for any goods that are defective or incorrectly shipped ONLY. Any discrepancies between the description of goods on the invoice/packing slip and the quantity or type of goods actually received must be reported to Customer Service within 10 days of receipt. Any customer not reporting a discrepancy within the 10 days period shall relinquish such rights.

Julie France will not accept returns of body shapers worn or washed.

**LE MYSTERE GARMENTS.** At this time, we are unable to offer a refund or exchange on Le Mystere Garments. You have 15 days from receipt of garment to request a store credit on Le Mystere Garments. The garment must be returned within 30 days of order date.

**BALI, HANES, PLAYTEX, CHAMPION, WONDERBRA, BARELY THERE & SQUEEM GARMENTS.** You have 20 days from the date of receipt to request a exchange. We will assessed a 25% restocking fee through the card you initially charged your order or you can send via money order. Squeem, Bali, Hanes, Champion, Wonderbra, Barely There, and Playtex products can not be returned for a refund.

**ANNETTE SHAPEWEAR GARMENTS.** You may exchange all undamaged, unused items purchased within 2 weeks of the original delivery.

All returned items must include the original labels and packaging. If the merchandise is damaged, used, or without labels, we will be unable to complete the exchange>Returns for refund.

**NUTRITION AND SKIN CARE PRODUCTS.** There will be no refunds or exchanges due to safety precautions

4. Shipping & Handling is never refundable. Shipments back to us must be paid and insured by the buyer under all circumstances except acknowledge order shipment errors on behalf of our company.

5. **INTERNATIONAL CUSTOMER EXCHANGES.** A restocking fee of \$29.00 will be assessed. Sorry, all non-US. Continental customers including Hawaii, Alaska, Puerto Rico, and all International customers are responsible for freight fees under all circumstances.

(We know that this can be difficult, but we must stick with this policy for all international customers. Many stores and resellers just choose not to deal with international clients due to the high risks. We have chosen to but only with this strict policy in place. Hence for all

international customers, be aware of this).

6. Suggested Replacement Items for previously discontinued or out of stock goods are not guaranteed to encompass all the features and value points of the previous good. The customer must do their own research to insure that they are buying what they need or want.

7. We do not guarantee delivery. Delivery gurantees are assumed by the shipping company. We can only ship via your request. We do not take responsibility for late shippments due to UPS delivery error or errors by other shipping companies. There are no refunds due to errors of this nature. We usually ship within 2 working days unless otherwise indicated in product description (i.e. Le Mystere products require additional processing time by Manufacturer) and delivery is normally within 5-7 business days.

8. Our business hours are 8 am - 4 pm, Monday - Friday.

9. RMA numbers are valid for 7 business days. All returns must be in their original shipping package or something comparable. Do not ship anything back in the original manufacturer's box or packaging. This may void our ability to exchange your product or give you a refund/ credit. Do not ship anything back before filling out our RMA form.

**Note:** You must email us pages 1-3 at ardyssystem@yahoo.com or fax to (866) 998-1843 for RMA Number BEFORE sending your product back to Ardyss System